



GARBAGE/RECYCLING CART

Does my Cart needs to be fixed or replaced?

CART ISSUES: Please call or email Bonnie at the Town Office regarding any of issues below. Carts are owned by Advanced Disposal, so they will replace or fix the carts.

**Town Office Hours: Monday -Thursday 8:30am – 4:30pm
Friday 8:30am-Noon**

Town Office Phone (262) 377-8500 Bonnie's email: bbartel@townofgrafton.org

- **WHEEL/AXLE MISSING** - if the arms jerk the carts wrong when dumping the wheels will fall into the truck. If wheels fall off sometimes the axle will go also.
If it is a wheel, the driver will replace it the following week at pickup time – put cart out as usual. Please notify Bonnie via phone call /email so the driver can be given your address.
You may also come into office for a new wheel if we have them at the time and fix it yourself.
If it is axle Advanced will send repair person out to fix, usually this will happen on a Monday or Friday the following week. Please notify Bonnie via phone call /email to be put on repair list. **Leave the cart out where they will see it from the road till fixed.**
- **LID CRACKED OR BROKEN OFF** - This does happen also from time to time also. Advanced will send out a repair person to fix or to replace the cart if need be. Please notify Bonnie via phone call /email to be put on repair list. **Leave the cart out where they will see it from the road till fixed**
- **CART CRACKED OR HAS HOLE IN IT:** especially when cold the arms sometime squeeze the carts to hard and they crack. A new cart will be delivered to you as soon as possible. Please notify Bonnie via phone call /email so she can notify Advanced of your replacement need. **Leave cracked one out where it can be seen from the road, if you want to get rid of it**
- **CART LOST SMALL BAR/HANDLE in front of cart:** This is of no importance any longer with new automated trucks. Unless it has ripped open your cart, there is no need to replace it. If you use it to haul your cart to the road, we can send out a repair person. Please notify Bonnie via Phone call /email in that case to be put on the repair list. **Leave cart out where they will see it from the road till fixed.**

